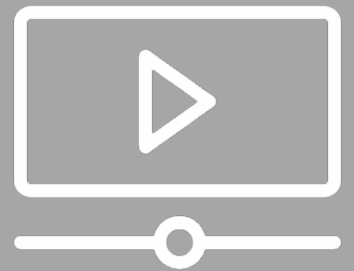


A GUIDE TO CONTACTLESS VIEWINGS WITH RESIDENTIAL LAND

WE ARE HERE TO HELP

In this current climate, contactless viewings are being used by many applicants to secure our properties to rent.

As we are the Landlord, dealing with us directly will allow for a much more comfortable and streamlined process, as we know our apartments better than anyone.



DEDICATED BUILDING MANAGERS

Each of our buildings has a dedicated Residential Land building manager, who would be the representative for the contactless viewing and who you would deal with directly throughout your tenancy.

UNDERSTANDING YOUR REQUIREMENTS

It is essential we fully understand everything about your search, including your requirements, timeframe and budget.

When participating in a contactless viewing, be sure to ask the building manager questions, no matter how small or insignificant they may seem. If you can't see something during the viewing, simply ask.

We want you to make the apartment/house your home, so there's no such thing as a silly question.



MULTIPLE WAYS TO VIEW A PROPERTY

We have used the contactless viewing system for years, especially to help our overseas applicants with viewing properties. There are numerous ways to view a property, which are highlighted below.

WAYS TO ENJOY A CONTACTLESS VIEWING

Via:

- Virtual tour
- Video tour
- Facetime
- What's App video calling
- Skype
- Zoom

Contactless viewings can be done on a range of devices, including mobile and tablets, at any time, and from anywhere!

REMOVING ANY DOUBTS

If you are using contactless viewings for the first time, making such a big decision without visiting a property can seem a little overwhelming. This is where our dedicated building managers can help. They are the experts and are here to help you make a sensible and informed decision.

ASK QUESTIONS

There are sometimes a few smaller details that you may not be able to see on a video, but if that's the case – simply ask. We've put together a selection of handy points to run through, when on a contactless viewing.

The condition of a property:

When was the apartment last painted?
Will the apartment be professionally cleaned?
Will the apartment be furnished?

Look at features:

If you want to see a feature in more detail, ask us to focus in on the area or for more images

The view:

If you cannot see the view from the window or the outside space, ask us to show you on the tour or ask for pictures

Local area:

We can give you full knowledge of the local neighbourhood, such as local schools, restaurants, museums etc

As we own the buildings, we can give you an idea of the running costs of the apartment and other services we offer – including any current promotions!